

MANCHESTER UROLOGY ASSOCIATES

Nondiscrimination Statement:

Discrimination is Against the Law

Manchester Urology Associates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Manchester Urology Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Manchester Urology Associates Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

Manchester Urology Associates also provides assistive devices to aid in mobility and accessibility for patients with a physical disability visiting our office. If you require assistance with mobility, please ask for assistance.

If you need these services, contact

Manchester - Derry – 603-669-9200 – Lillian Del Rio, Manager
Dover – Portsmouth – 603-742-1444 – Rebecca Smart, Manager
Nashua – 603-577-3190 – Patricia McAvoy, Manager

If you believe that Manchester Urology Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Ann Gilbert, Office Manager- (603)-669-9200 or email at agilbert@manchesterurology.com. or FAX 603-836-1618 or mail to Ann Gilbert, Manchester Urology Associates, 4 Elliot Way, Suite 200, Manchester, New Hampshire 03103

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ann Gilbert, Office Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.